

**What is Claimed is:**

1. A self-service terminal comprising:

a digital data port for enabling interchange of digital data between the terminal and a portable digital device having a corresponding matching port and presented by a customer; and

5 digital data transfer means for transferring data between the port and a digital data network.

2. A terminal as claimed in claim 1, wherein the port comprises a wireless port.

3. A terminal as claimed in claim 1, wherein the port includes means for receiving data and transmitting data on an infra-red carrier signal.

4. A terminal as claimed in claim 1, wherein the terminal is operable to interact with the portable digital device such that the terminal is operable to read personal information from the portable digital device, and thereby to build a profile of the customer.

5. A self-service terminal comprising:

a digital data port for enabling interchange of digital data between the terminal and a portable digital device having a corresponding matching port and presented by a customer; and

5 a digital data transfer device which transfers data between the port and a digital data network.

6. A terminal as claimed in claim 5, wherein the port comprises a wireless port.
7. A terminal as claimed in claim 5, wherein the port includes means for receiving data and transmitting data on an infra-red carrier signal.
8. A terminal as claimed in claim 5, wherein the terminal is operable to interact with the portable digital device such that the terminal is operable to read personal information from the portable digital device, and thereby to build a profile of the customer.
9. A self-service terminal network comprising:
  - a plurality of self-services terminals;
  - a digital server; and
  - a number of communication links between the terminals and the server.
10. A network as claimed in claim 9, wherein the communication links comprise a number of dedicated links.
11. A network as claimed in claim 9, further comprising other communication links for transferring data between the network and a like external network.
12. A self-service terminal comprising an email facility.

13. A self-service terminal network comprising:

- a network of self-service terminals, each terminal having an email facility for sending information to a user by email; and
- a server connected to the network of self-service terminals.

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14. A method of building a profile of a customer, the method comprising the steps of:

- using a self-service terminal to receive information from a portable digital device retained by a customer;
- analysing the received information; and
- storing the analysed information in a database entry for that customer.

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